



# Winter Storm Preparedness Checklist

Best-In-Class Property Restoration. Relentless Customer Service.





# WINTER STORM PREPAREDNESS AND RESPONSE CHECKLIST

Use this checklist to ensure safety and business continuity before, during, and after a winter storm.

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# **Before The Storm [Prep Phase]**

#### **BUILDING & EQUIPMENT PREP**

- Ensure all necessary emergency equipment is on hand and serviceable
- Verify plans for securing sensitive assets, data, and equipment
- Ensure you have the right supplies stocked: rock salt, sand, snow removal equipment that is in working condition, and lubrication for cold weather operation
- Repair walls and roofs to prevent drafts and roof drain obstructions, and caulk insulate drafty areas
- Monitor building temperature to ensure at-risk areas remail above 40
- Clean and inspect boilers and firing controls
- Drain idle pumps and compressors
- Ensure automatic sprinkler protection is free from impairments
- Mark hydrants near your business to ensure they are cleared during and after storms

#### **COMMUNICATIONS**

- Check your winter hazard protection coverage with your insurance
- Determine what the implications are for your remote workers, and how these areas may be impacted
- Establish clear chain-of-command and backups to ensure business continuity
- Create and test email and text communication via your CRM
- Update contact info (employees, vendors, etc.)
- Create notification templates to send when a winter storm hits
- Provide relevant contact info and resources to employees
- Update and distribute relevant company policies
- Contact a Disaster Resilience partner, like Signal, to perform a pre-planning evaluation to create a response plan





# **During the Storm [Response Phase]**

#### **RECOGNIZE & RESPOND**

- Clear snow and ice from driveways, walkways, and doorways
- Open faucets to drip slowly through pipes that are susceptible to freezing
- Have a plan to check indoor temperature when the building is vacant
- □ Videotape/photograph interior and exterior of building for insurance purposes

#### **COMMUNICATE**

- Contact disaster resilience partner about the storm and relay critical updates about areas experiencing damage
- Provide local resources for employees
- Send text and email notifications via your CRM to employees about response plans, office closures, and next steps
- Set up phone redirection when away



#### Winter Storm Preparedness and Response Checklist **ARE YOU FUTURE READY**?



### After the Storm [Recovery Phase]

#### **EVALUATE DAMAGE**

Identify	any	safety	hazards	

- Prioritize repair and recovery efforts
- Contact insurance provider
- Gather all photos, documents, and data pertaining to the damage on your property

#### **ONGOING COMMUNICATIONS**

Send	status	undates	from	all	stakeholders	to	employ	Vees
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- Use email and text via your CRM to communicate important information, including office closures, people impacted, and relief information
- Establish recovery and relief assignments based on employee status and availability
- Offer help and ask what people need and have resources ready

#### RECOVER

- Conduct state of the union from leadership and stakeholders on the status of your company
- Deploy resources to employees and their families in need
- Pair up with local non-profits, community services, and local officials to offer resources
- Move equipment, data, and operations back to the main site once all is safe
- Provide employees status updates on the recovery process



### **Interactive Storm Tracking**

Signal's Future Ready Team utilizes a state-of-the-art technology that will help you stay ahead of the storm.



Click below to learn how we can be your Disaster Resilience partner and help create a tailored response plan for you and your team

CLICK TO LEARN MORE

# Signal is OnCall 24 | 7 | 365

Emergency Response Hotline: (800) 533-9898

