



LOSS EVENT: HURRICANE MARIA DAMAGE

Mall of San Juan

📍 Puerto Rico

In 2007, Hurricane Maria devastated Puerto Rico. The Mall of San Juan was one of the many structures severely damaged by the hurricane. The mall was forced to close for an extended period. Several clients and retail locations within the facility contacted our team to support the restoration efforts.

In addition to four store fronts that sustained water damage, microbial growth began appearing on store fixtures, such as shelving, display systems, wooden hangers, and cabinets. Unfortunately, the store's inventory needed to be destroyed. We worked to catalogue, remove, destroy, and dispose the inventory.

After microbial cleaning and developing cleaning chambers to sterilize fixtures, we placed fixtures in offsite storage while construction contractors renovated the space. Alongside store personnel, we re-installed clean fixtures, allowing the store to prepare for new inventory and reopening.

The Scope

- Total work: \$300,000
- Microbial cleaning
- Water extraction and mitigation
- Dehumidification
- Catalog all destroyed inventory
- Debris removal
- Biohazard clean up
- Inventory disposal
- 4 store fronts renovated from water damage



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