



**LOSS EVENT: MICROBIAL DAMAGE &
INDOOR AIR QUALITY ISSUES**

Full-Service Hotel

📍 Surfside, FL

At a restaurant, located within a prestigious Surfside hotel, prolonged HVAC and building pressurization issues began causing hidden damage behind the scenes — particularly in the kitchen and wine room areas. The restaurant needed a partner capable not only of addressing the visible effects, but also identifying the root cause of the problem without disrupting daily operations in an elite dining environment.

Signal was brought in to assess the damage and quickly discovered significant mold growth tied directly to underlying HVAC imbalances. Beyond remediation, the team conducted a full mechanical survey to pinpoint the source and provide the corrective measures the client needed to prevent recurrence.

Because the restaurant operated continuously, Signal performed all work after hours, maintaining full kitchen functionality throughout the project. Only the wine room required temporary closure — for approximately four weeks — while specialized remediation was completed.

Over a three-month period, Signal delivered thorough mold remediation, resolved pressurization issues, and restored the affected spaces safely and discreetly. By adapting to the restaurant's strict scheduling constraints and uncovering the true mechanical cause of the problem, Signal ensured long-term protection for a high-value hospitality environment.

The Scope

- Project cost: \$100,000
- Microbial remediation in kitchen and wine room
- HVAC and pressurization issue investigation
- Mechanical survey to determine corrective actions
- After-hours work to maintain kitchen operations
- Wine room closure minimized to ~4 weeks
- Approx. 6-person crew
- Project duration: 3 months



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