



LOSS EVENT: FIRE & WATER DAMAGE

Limited-Service Hotel

📍 Flint, MI

A fire incident at a limited-service hotel in Flint triggered the building's sprinkler system, resulting in both fire-related damage and significant water intrusion across multiple areas of the property. With guests onsite and operations ongoing, the hotel needed a rapid, low-disruption restoration plan to keep rooms available and minimize business interruption.

Signal mobilized immediately, performing soot and smoke cleaning alongside water extraction and structural drying from the second floor down to the first. Working within an older building footprint presented challenges — including unknown construction barriers and fire wall placements — but Signal's team adapted quickly to ensure safe and effective drying without unnecessary demolition.

The property remained open throughout the restoration process, and affected units were returned to service as soon as drying was complete. In just eight days, all impacted areas were restored, allowing the hotel to avoid extended downtime and resume full inventory without guest displacement.

The Scope

- Project cost: \$50,000
- Soot and smoke cleaning throughout affected areas
- Water extraction following sprinkler discharge
- Structural drying from second floor to first floor
- In-place drying to keep units rentable
- Hotel remained fully open during restoration
- Rooms returned to service immediately upon drying
- Project completed in 8 days



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